Ohio Department of Children & Youth

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name Primrose School of Centerville	Program Number 2240030330	Program Type Child Care Center
Address 2550 E Alex Bell Rd Centerville OH 45459		County MONTGOMERY

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date	Begin Time	End Time	Reviewer:

Summary of Findings			
No. Requirements Verified 4	No. Requirements with Non-compliances 2		No. Requirements Compliant
No. Serious Risk 0	No. Moderate Risk Findings 0	No. Other Non-compliance Findings 2	No. Technical Assistance Provided

Staff-Child Ratios at the Time of Inspection				
Group	**Age Group/Range**	**Ratio Observed**	**Compliance**	**Comment**
School-age		3 to 23		11:45 am
Infants		2 to 7		11:30 am
Young Toddlers (older infants)		2 to 4		11:30 am
Toddlers		2 to 7		11:30 am
EPS 1		2 to 14		11:30 am

EPS 2		2 to 12		11:30 am
Preschool Pathways		2 to 14		11:30 am
Preschool		2 to 15		11:30 am
Pre-K 1		2 to 18		11:30 am
Pre-K 2		2 to 20		11:30 am

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

No Allegations were substantiated during this inspection.

Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review.

Department of Children & Youth

The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No moderate risk non-compliances were observed during this inspection

Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.

Domain: 05 Health & Safety

Rule: 5180:2-12-16 Incident/Injury Reporting

Requirement: The program is required to complete the JFS 01299 "Incident/Injury Report" for injuries and incidents at the program, provide a copy to the person who picks the child up on the day of the incident, and retain a copy of the form onsite at the program for one year.

Finding: In review of the records, it was determined the program did not meet the requirements for completing a JFS 01299 “Incident/Injury Report” as noted in number 4 below:

1. The JFS 01299 was not completed when a child became ill or received an injury which required first aid treatment.

2.The JFS 01299 was not completed when a child was transported to a source for emergency assistance.

3. The JFS 01299 was not completed when a child received a bump or blow to the head.

4. The JFS 01299 was not completed when an unusual or unexpected incident which jeopardized the safety of a child or employee of a program.

5. The parent or a person picking up the child did not receive the JFS 01299 on the day of the incident.

6. The program information (program name, number, address) was incomplete on the JFS 01299.

7. Child’s name was incomplete on the JFS 01299.

8. Child’s birthdate was incomplete on the JFS 01299.

9. Name of person(s) responsible for the child at the time of the incident was incomplete on the JFS 01299.

10. Number of children present in the group at the time of the incident was incomplete on the JFS 01299.

11. Date and/or time of the incident was incomplete on the JFS 01299.

12. Whether or not parents were contacted was incomplete on the JFS 01299.

13. Complete summary of the incident was incomplete on the JFS 01299.

14. Accurate summary of the incident was incomplete on the JFS 01299.

15. Name and/or signature of the person completing the form was incomplete on the JFS 01299.

16. The JFS 01299 was not kept on file at the program for at least one year.

17. Other [ ].

Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Corrective Action Plan Due: 07/17/2026