Department of Children & Youth

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name Maegan's Enrichment Center	Program Number 2240030467	Program Type Child Care Center
Address 4727 Turney Road Garfield Heights OH 44125		County CUYAHOGA

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) DIANE TRACZYK	Inspection Day 09/03/2025	Begin Time 10:00 AM	End Time 12:15 PM

Summary of Findings				
No. Rules Verified	No. Rules with Non-compliances	No. Serious Risk	No. Moderate Risk	No. Low Risk
4	3	0	1	2

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
Infants	0 to < 12 months	1 to 3	Arrival
Toddlers	18 months to < 30 months	1 to 7	Arrival
Preschoolers	3 years to < 4 years	1 to 6	Arrival

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Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:01 Ratio & Supervision

Rule: 5180:2-12-18 Ratio
Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Allegation: Complainant alleged that the program was out of compliance with the required staff/child ratios.

Determination: Substantiated

Findings: During the investigation, a ratio of 1 child care staff member for at least 10 children was determined to have occurred for the mixed group of infants through school-agers when the situation in numbers 1, 4 & 7 below occurred:

1. A child care staff member stepped out of the room to drop off and pick up children from school.
4. Child care staff members were unable to work.
7. Groups were combined, and the program did not follow the ratio for the youngest child in the group.

Additional child care staff members must be hired or current child care staff members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 10/10/2025

Domain:01 Ratio & Supervision

Rule: 5180:2-12-19 Supervision
Code: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately including responding to the child's basic needs and protecting them from harm.

Allegation: Complainant alleged that children were not adequately supervised.

Determination: Substantiated

Findings: During the inspection, it was determined that children were not being properly supervised as noted in numbers 1 & 4 below:

1. Child(ren) were not within both sight and hearing of a child care staff member while indoors.
2. Child(ren) were not within both sight and hearing of a child care staff member during outdoor play.
3. Child(ren) were not within both sight and hearing of a child care staff member more than once.
4. Staff were not physically present in the space and near enough to respond and reach the child(ren) immediately.
5. Other: [ ].

Children must be supervised according to rule and within both sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

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Risk Level: Low

Corrective Action Plan Due: 10/10/2025

Domain:07 Diapering & Infant Care

Rule: 5180:2-12-23 Infant Daily Care
Code: The program is required to provide infant daily care that meets the requirements of the rule.

Allegation: Complainant alleged that an infant remained in a car seat for an extended amount of time.

Determination: Substantiated

Findings: During the inspection, it was determined that the program's infant daily care did not meet the requirements of this rule as noted in number 2 below:

1. Infants could not safely and comfortably sit, crawl, toddle, or walk and play according to the infant's stage of development.
2. An infant was not removed from their car seat throughout for an extended period of time and with no access to play materials.
3. Each non-crawling infant was not provided the opportunity for tummy time, outside of their crib, each day.

Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 10/10/2025

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

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No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection