Ohio Department of Children & Youth

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name The Families Choice Childcare LLC	Program Number 2240030810	Program Type Child Care Center
Address 4975 W BROAD STREET COLUMBUS OH 43228		County FRANKLIN

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date 09/02/2026	Begin Time 1:30 PM	End Time 3:45 PM	Reviewer: Darcie Schofield

Summary of Findings			
No. Requirements Verified 9	No. Requirements with Non-compliances 4		No. Requirements Compliant 5
No. Serious Risk 0	No. Moderate Risk Findings 0	No. Other Non-compliance Findings 4	No. Technical Assistance Provided 0

Staff-Child Ratios at the Time of Inspection				
Group	**Age Group/Range**	**Ratio Observed**	**Compliance**	**Comment**
Toddlers	18 months to < 30 months	1 to 6		1:30pm naptime
Infants	0 to < 12 months	1 to 3		1:30pm
Preschool	3 years to < 4 years	1 to 7		1:30pm naptime included one school age child
School Age	School-Age to < 11 years	1 to 7		1:30pm one child combined with Preschool

School Age	School-Age to < 11 years	1 to 6		2:45pm

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 08 Staff Files

Rule: 5180:2-12-08 Staff TB Screening Requirements
Code:

Allegation: The complainant alleged that child care staff members did not have TB screening on file as required.

Determination: Unable to be determined

Findings: Based upon the investigation, the alleged rule violation was unable to be determined based on a review of staff records at the program. On the day of the inspection all staff had completed the required TB screening.

Risk Level:

Domain: 08 Staff Files

Rule: 5180:2-12-09 Background Check Requirements
Code: The program is required to maintain a current DCY 01176 "Program Notification of Background Check Review for Child Care" on file for each staff.

Allegation: The complainant alleged that child care staff members did not have background checks on file.

Determination: Substantiated

Findings: In review of the staff records, it was determined that background check requirements had not been followed, for the individual(s) listed on the Employee Record Chart.
The following was observed: One staff member had an eligible 1177 Individual Notification of Background Check on file but had not requested a DCY 1176 for the program as required.
Submit the program's corrective action plan, which includes a statement that the correct form is now on file, to the Department to verify compliance with the requirements of this rule.

Department of Children & Youth

Corrective Action Plan Due: 10/10/2026

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Domain: 08 Staff Files

Rule: 5180:2-12-10 Health Training Requirements
Code: The program is required to have all child care staff members complete training in child abuse and neglect recognition and prevention within sixty days of hire. Staff must complete training in first aid and CPR within the first ninety days of hire.

Allegation: The complainant alleged that child care staff members did not have the required health trainings.

Determination: Substantiated

Findings: In review of the staff records, it was determined that at least one child care staff member had not completed required health and safety training.
The following was observed: One staff member had expired CPR and First Aid training.
Refer to the Employee Record Chart for the name(s) of the child care staff member(s) who must complete the required health and safety training(s). Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/02/2026

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Domain: 09 Children's Files

Rule: 5180:2-12-15 Child Enrollment Records
Code: The program is required to have a completed and updated DCY 01234 "Child Enrollment and Health Information For Child Care" or equivalent form on file for each child enrolled.

Allegation: The complainant alleged that children enrolled at the program did not have the required enrollment information on file.

Determination: Substantiated

Findings: In review of 25% of the children's records, it was determined that information had not been secured from the parent/guardian on the DCY 01234 "Child Enrollment Form for Early Care and Education Programs" or equivalent form as required.
The following was observed as missing: Two children's enrollment forms were missing the following:
- Complete child information
- Complete parent information
- Complete emergency contact information
- Health and Development Information

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/02/2026

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Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

No moderate risk non-compliances were observed during this inspection

Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.

No other non-compliances were observed during this inspection