Department of Children & Youth

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name Committed to Quality Care Kidz	Program Number 2240031184	Program Type Child Care Center
Address 11320 Kenn Road Cincinnati OH 45240		County HAMILTON

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date 09/03/2026	Begin Time 10:05 AM	End Time 11:10 AM	Reviewer: Carlie Bennett
Inspection Date 09/03/2026	Begin Time 10:05 AM	End Time 11:10 AM	Reviewer: ANGELA WALLACE

Summary of Findings			
No. Requirements Verified 6	No. Requirements with Non-compliances 2		No. Requirements Compliant 4
No. Serious Risk 0	No. Moderate Risk Findings 1	No. Other Non-compliance Findings 2	No. Technical Assistance Provided 0

Staff-Child Ratios at the Time of Inspection				
Group	**Age Group/Range**	**Ratio Observed**	**Compliance**	**Comment**
Infant/Toddler		1 to 5		10:10 am
Tiny Threes/Preschool		1 to 8		10:05 am- ratio observed when walking from the playground to the front door.

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Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 01 Ratio & Supervision

Rule: 5180:2-12-18 Ratio
Code:

Allegation: Program not following required ratios

Determination: Unable to be determined

Findings: Based upon the investigation, the alleged rule violation was unable to be determined due to information obtained at the program.

Risk Level:

Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

Domain: **02 Safe & Sanitary Environment**
Rule: 5180:2-12-12 Safe Environment
Requirement: The program is required to store chemicals and machinery in a place that is inaccessible to children. The program is required to provide an outdoor play area away from machinery in operation.
Finding: "During the inspection, a potentially hazardous item or toxic substance was used or stored in the past from the playground to the classroom where children had access to it.

The following was observed: a miter saw and power tools were set up in an area where children walk past to get to and from the playground. A group of preschool children were observed walking from the playground, past the equipment and to the front door. After children walked through the front door, a bottle of bleach was observed on a shelf the children walked past on the way to their classroom.

Provide staff training. Submit the program's corrective action plan, which includes a statement that the potentially hazardous substance or item is no longer accessible to children and/or children will not be outside when machinery is in use and a statement that training was provided, to the Department to verify compliance with the requirements of this rule."
Corrective Action Plan Due: 10/03/2026

Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.
Domain: **01 Ratio & Supervision**
Rule: 5180:2-12-18 Attendance Records
Requirement: The program is required to maintain a record of the arrival and departure of each child. The program is also required to retain the original attendance record at the center for a period of one year.
Finding: During the inspection, it was determined the program did not meet the requirements for keeping an attendance record.

The following was observed: 3 children were signed in on the infant and toddler attendance when 5 were present. Administrator filled in the missing times on the preschool attendance sheet.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.
Corrective Action Plan Due: 10/03/2026

This section includes other rule violations that are observable and/or based on facts.
Domain: **01 Ratio & Supervision**

Rule: 5180:2-12-18 Attendance Records
Requirement: The program is required to have a method for tracking the children in each group. The tracking method must be updated throughout the day and kept with the group at all times.
Finding: During the inspection, it was determined that the method for tracking children in each group did not meet the requirements of the rule.

The following was observed: The tracking method did not remain with the group at all times

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.
Corrective Action Plan Due: 10/03/2026