Department of Children & Youth

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name The Learning Experience	Program Number 2250031479	Program Type Child Care Center
Address 12326 Pearl Road Strongsville OH 44136		County CUYAHOGA

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date 08/31/2026	Begin Time 4:45 PM	End Time 7:05 PM	Reviewer: DIANE TRACZYK

Summary of Findings			
No. Requirements Verified 13	No. Requirements with Non-compliances 10		No. Requirements Compliant 3
No. Serious Risk 0	No. Moderate Risk Findings 1	No. Other Non-compliance Findings 9	No. Technical Assistance Provided 0

Staff-Child Ratios at the Time of Inspection				
Group	**Age Group/Range**	**Ratio Observed**	**Compliance**	**Comment**
Preschool	3 years to < 4 years	1 to 10		4:45 combined group of preschoolers outside
Infants & Toddlers	0 to < 12 months	3 to 12		4:45 - combined group of infants and toddlers

Department of Children & Youth

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 01 Ratio & Supervision

Rule: 5180:2-12-18 Ratio
Code:

Allegation: Complainant alleged the program is not meeting the staff/child ratio requirements.

Determination: Unable to be determined

Findings: The alleged rule violation was unable to be determined due to an investigation including an unannounced inspection with playground/classroom observations, interviews with administrative and child care staff, and a review of attendance records and center policies.

Risk Level:

Domain: 05 Health & Safety

Rule: 5180:2-12-22 Meal Preparation and Nutritional Requirements
Code: Meals and snacks provided or served by the program must include all required food groups and meet the recommended daily dietary allowances as specified by the USDA.

Allegation: Complainant alleged that the children are not getting nutritious meals/snacks at the required times.

Determination: Substantiated

Findings: During the inspection, it was determined that a meal served at the program did not meet the requirements. The following was determined: the lunch offered did not include an item from the protein group.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule."

Corrective Action Plan Due: 10/14/2026

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Domain: 08 Staff Files

Rule: 5180:2-12-09 Background Check Requirements

Code: The program is required to have all staff request background checks as required and receive a DCY 01176 or preliminary approval from DCY prior to allowing an individual to engage in assigned duties or be near children.

Allegation: Complainant alleged some staff do not have background checks.

Determination: Substantiated

Findings: In review of the staff records, it was determined that background checks did not meet the requirements of the rule for the person(s) listed on the Employee Record Chart.

The following was observed: The request for a background check for child care was not submitted in the OPR. In addition, the fingerprints were not submitted electronically according to the process established by BCI and the individuals were caring for children. Lastly, another individual was rehired and the request for a background check for child care was not resubmitted.

Submit the program's corrective action plan, which includes copies of the DCY 01176 or a statement that the individuals are no longer engaged in assigned duties and are not near children, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/14/2026

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Domain: 08 Staff Files

Rule: 5180:2-12-08 Child Care Staff Member Educational Requirements
Code: The program staff is required to have educational verification on file at the program.

Allegation: Complainant alleged that some staff do not have required education on file.

Determination: Substantiated

Findings: In review of the staff records, it was determined that verification of a high school education for the child care staff member(s) listed on the Employee Record Chart, did not meet the requirements.
The following was observed: Verification of completion of a high school education was not on file.

Submit the program's corrective action plan, which includes a copy of the education verification, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/14/2026

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Domain: 08 Staff Files

Rule: 5180-32:03 Orientation Training
Code: This rule requires each individual used in ratio to have an orientation training as prescribed by the department completed within thirty days of the individuals start date.

Allegation: Complainant alleged that some staff have not taken the orientation training.

Determination: Substantiated

Findings: During the inspection, it was determined that individuals used in ratio did not have documentation of the required orientation training prescribed by the department completed within thirty days of the start date. Submit the program's corrective action plan to the department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/14/2026

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Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

No moderate risk non-compliances were observed during this inspection