Department of Children & Youth

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name Around the Clock Kids LLC.	Program Number 2250031632	Program Type Child Care Center
Address 920 Mcmanness ave Findlay OH 45840		County HANCOCK

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date 08/27/2026	Begin Time 10:30 AM	End Time 11:15 AM	Reviewer: Heather Sanchez

Summary of Findings			
No. Requirements Verified 4	No. Requirements with Non-compliances 3		No. Requirements Compliant 1
No. Serious Risk 0	No. Moderate Risk Findings 0	No. Other Non-compliance Findings 3	No. Technical Assistance Provided 0

Staff-Child Ratios at the Time of Inspection				
Group	**Age Group/Range**	**Ratio Observed**	**Compliance**	**Comment**
Caterpillars		1 to 4		11 am
Caterpillars		1 to 4		10:30 am
Infants		2 to 7		10:30 am
Infants		2 to 7		11 am
Preschool/Schoolage		1 to 7		10:30- split into 2 groups

				each having 1:7 ratio
Preschool/Schoolage		2 to 14		10:45 am

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 02 Safe & Sanitary Environment

Rule: 5180:2-12-13 Sanitary Equipment and Environment
Code: The program is required to follow the cleaning schedule for equipment.

Allegation: The complainant alleges that the center is dirty

Determination: Substantiated

Findings: During the inspection, it was determined that the environment, furniture, materials, and/or equipment were not kept in a sanitary condition at all times.

The following was observed:
1. School Age room- multiple items were visibly dirty including: sink and cupboard and area/flooring around it, outside of trashcans, children's table and chairs, rocking plastic chairs, doors, windowsills, steps, shelving, base board coming off, rug, floor
2. Preschool room- multiple items were visibly dirty including: rug, shelving, tables, sand table lids, pillows, tv, toys
3. RR by infant room- hand air dryer visibly dirty, hallway flooring dirty

The center shall be cleaned daily. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 09/26/2026

Domain: 10 Written Policies & Procedures

Rule: 5180:2-12-07 Written Program Policies and Procedures

Code: The program's policies and procedures are required to include all topics outlined in rule.

Allegation: The complainant alleges the center is open so that anyone can walk in

Determination: Substantiated

Findings: During the inspection, it was determined the program's written policies and procedures provided to the parents/guardians and employees was missing an item(s).

The following was observed as missing:
Written security plan that ensures that access to the center is limited to parents and guardians of children in care and authorized persons. Program does not have a security plan.

Revise the program's written policies and procedures to include the missing information. Submit the program's corrective action plan, which includes the revised written policies and procedures, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 09/26/2026

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Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

No moderate risk non-compliances were observed during this inspection

Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.
Domain: **02 Safe & Sanitary Environment**
Rule: 5180:2-12-12 Safe Environment
Requirement: The program is required to provide an environment that protects the children in care from any items and conditions that may threaten their health, safety, and well-being.
Finding: During the inspection, it was determined that children were not protected from item(s) or condition(s) which may threaten their health, safety, or well-being.

The following was observed: A licensed classroom that is not consistently used as a classroom but is used as a space for itinerants to work with children is also being used as a storage room. Diaper boxes are stacked 4-5 feet high, multiple stacks. The space is cluttered with boxes and toys creating a safety hazard for the children.

Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.
Corrective Action Plan Due: 09/26/2026