Ohio Department of Children & Youth

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name Royal Child Academy	Program Number 2250033025	Program Type Child Care Center
Address 3200 Brice Road Canal Winchester OH 43110		County FRANKLIN

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date	Begin Time	End Time	Reviewer:

Summary of Findings			
No. Requirements Verified 6	No. Requirements with Non-compliances 3		No. Requirements Compliant
No. Serious Risk 0	No. Moderate Risk Findings 0	No. Other Non-compliance Findings 3	No. Technical Assistance Provided

Staff-Child Ratios at the Time of Inspection				
Group	**Age Group/Range**	**Ratio Observed**	**Compliance**	**Comment**
School Age 2	School-Age to < 11 years	1 to 9		11:30 AM
Infants	0 to < 12 months	1 to 9		11:30 AM (Infant rooms combined temporarily)
School Age 1	School-Age to < 11 years	1 to 11		11:30 AM (Total Number for both SA Rooms)
Prek	4 years to < 5 years	1 to 12		11:30 AM

Preschool	30 months to < 36 months	2 to 16		11:30 AM (One child transitioning)
Younger Toddlers	0 to < 12 months	1 to 6		11:30 AM
Older Toddlers	18 months to < 30 months	2 to 10		11:30 AM

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

No Allegations were substantiated during this inspection.

Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Ohio Department of Children & Youth

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No moderate risk non-compliances were observed during this inspection

Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.

Domain: **01 Ratio & Supervision**

Rule: 5180:2-12-18 Attendance Records

Requirement: The program is required to maintain a record of the arrival and departure of each child. The program is also required to retain the original attendance record at the center for a period of one year.

Finding: During the inspection, it was determined the program did not meet the requirements for keeping an attendance record as listed in number(s) 1 below:

1. No attendance record was available or being maintained in the School Age 2 classroom.

2. The attendance record was not being consistently completed.

3. The record did not include the name of at least one child.

4. The record did not include the birth date of at least one child.

5. The record did not include the assigned group.

6. The record did not include the child's weekly schedule.

7. The record did not include the time (hours and minutes) of each child's arrival and departure to the program, including transportation by the program.

8. The original attendance record was not kept at the program for a period of one year.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 07/26/2026

Domain: **01 Ratio & Supervision**

Rule: 5180:2-12-20 Cots and Napping

Requirement: The program is required to provide enough cots or mats for each child in attendance to be assigned their individual cot/mat. Cots and mats must be firm, resilient, and in good condition.

Finding: During the inspection, it was determined that cots or mats did not meet the requirements as noted in number(s) 2 below:

1. The program did not have enough individually assigned cots and/or mats for each child.

2. A child was sleeping on a couch/chair in the School Age 1 Classroom and not offered a cot.

3. Frames were bent/broken.

4. Covers were torn.

5. Cots were missing bolts.

6. Cots were sagging.

7. Legs on the cots were broken.

8. Cots did not stand at least 3 inches but no more than 18 inches off the floor.

9. Cots were not at least 36 inches in length and as long as the child is tall.

10. Mats were not at least 1 inch thick and as wide and long as the child assigned.

11. Other [ ].

Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is not required at this time.

Domain: **01 Ratio & Supervision**

Rule: 5180:2-12-19 Child Guidance and Behavior Management

Requirement: The program staff shall use developmentally appropriate techniques when managing children's behavior. Corporal punishment is prohibited, as well as any cruel, harsh, unusual or extreme techniques.

Finding: During the inspection, it was determined that a child care staff member used a discipline technique to guide or discipline child(ren) that was not developmentally appropriate, consistent, or occurred at the time of the incident. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 07/26/2026