Ohio Department of Children & Youth

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name CBUS Learning Center	Program Number 2260033373	Program Type Child Care Center
Address 3030 Sullivant ave Columbus OH 43204		County FRANKLIN

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date 08/11/2026	Begin Time 11:00 AM	End Time 2:00 PM	Reviewer: Bradie McAfee

Summary of Findings			
No. Requirements Verified 9	No. Requirements with Non-compliances 2		No. Requirements Compliant 7
No. Serious Risk 0	No. Moderate Risk Findings 1	No. Other Non-compliance Findings 1	No. Technical Assistance Provided 0

Staff-Child Ratios at the Time of Inspection				
Group	**Age Group/Range**	**Ratio Observed**	**Compliance**	**Comment**
Combined Preschool 1 and 2	3 years to < 4 years	1 to 17		Arrival 11:00 out of compliance
Combined Preschool 1 and 2	3 years to < 4 years	2 to 17		
Combined Infant 1 and 2	0 to < 12 months	1 to 3		
Combined Toddler 1 and 2	18 months to < 30 months	2 to 13		Arrival 11:00
School Age	School-Age to < 11 years	1 to 17		arrival 11:00

Pre-School 3 (School Age)	School-Age to < 11 years	1 to 18		arrival 11:00

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 00 License & Approvals

Rule: 5180:2-12-18 License Capacity
Code:

Allegation: The program did not maintain the capacity that is indicated on the license.

Determination: Unable to be determined

Findings: Due to the differing accounts between the Program Staff and Complainant, the alleged rule violation was unable to be determined.

Risk Level:

Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

Domain: **01 Ratio & Supervision**
Rule: 5180:2-12-18 Ratio
Requirement: The program is required to maintain the appropriate staff to child ratio for each group served.
Finding: During the inspection, a ratio of 1 child care staff member(s) for 17 children was determined to have occurred for the combined Preschool 1 and 2 groups.
The following was observed:
• A child care staff member stepped out of the room.
Additional child care staff members must be hired or current child care staff members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.
Corrective Action Plan Due: 09/16/2026

Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.
Domain: **04 Indoor/Outdoor Space**
Rule: 5180:2-12-11 Indoor Space Requirements
Requirement: The program is required to follow floor space limits set for each room used by children.
Finding: During the inspection, it was determined that 13 children were in attendance in the Toddler 1 room at one time. The floor space allows for 9 children in this room. The program needs to reduce the number of children in attendance so there is 35 square feet of space for each child. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.
Corrective Action Plan Due: 09/16/2026