Ohio Department of Children & Youth

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name Ohanaa Childcare Center	Program Number 2260033538	Program Type Child Care Center
Address 12534 Union Ave Cleveland OH 44105		County CUYAHOGA

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date 09/01/2026	Begin Time 10:30 AM	End Time 3:30 PM	Reviewer: Michele Matheny

Summary of Findings			
No. Requirements Verified 14	No. Requirements with Non-compliances 5		No. Requirements Compliant 9
No. Serious Risk 0	No. Moderate Risk Findings 0	No. Other Non-compliance Findings 6	No. Technical Assistance Provided 0

Staff-Child Ratios at the Time of Inspection				
Group	**Age Group/Range**	**Ratio Observed**	**Compliance**	**Comment**
Infants, Toddler, SA combined		1 to 5		2 infants, 1 toddler, 2 SA combined 10:30 AM
PS		1 to 4		10:30 AM
Infants		2 to 2		12:11 PM
Toddler, PS, SA combined		1 to 6		1 Toddler, 3 PS, 2 SA combined Nap

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Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 01 Ratio & Supervision

Rule: 5180:2-12-18 Ratio
Code:

Allegation: The complainant alleged that program may regularly be operating outside of required staff-to-child ratios.

Determination: Unable to be determined

Findings: Based upon the investigation, the alleged rule violation was unable to be determined due to conflicting information gathered during an on-site inspection.

Risk Level:

Domain: 02 Safe & Sanitary Environment

Rule: 5180:2-12-12 Safe Equipment
Code: The program is required to use equipment, that is safe and hazard free, according to the manufacturer's guidelines. Fans, air conditioners, heat pumps, and space heaters must be inaccessible to children. The program is required to refrain from using trampolines, ball pits and inflatable equipment intended for climbing and bouncing, including but not limited to slides and bounce houses.

Allegation: The complainant alleged that inflatables were being used at program.

Determination: Substantiated

Findings: During the inspection, equipment was determined to be unsafe, hazardous to children, or in need of repair.
The following was observed: evidence that inflatable was used during operating hours.
Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/04/2026

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Domain: 06 Program Information

Rule: 5180:2-12-14 Transportation and Field Trip Procedures
Code: The program is required to have identification, including the program's name, address, and a contact phone number, on children while on trips.

Allegation: The complainant alleged that program is not following field trip requirements.

Determination: Substantiated

Findings: During the inspection, it was determined that the children were not provided with any, or complete, program identification, while on a field trip and/or routine trip. The identification must include the program's name, address, and a telephone number to contact in the event the child becomes lost. Submit the program's corrective action plan to verify compliance with the requirement of the rule.

Corrective Action Plan Due: 10/04/2026

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Domain: 06 Program Information

Rule: 5180:2-12-14 Transportation and Field Trip Procedures
Code: The program is required to obtain written parental permission before leaving the premises and retain the forms for at least one year from the date of the trip. Routine trip permission forms must be updated annually.

Allegation: The complainant alleged that program is not following field trip requirements.

Determination: Substantiated

Findings: In review of the program's records, it was determined that requirements for written permission from the parent/guardian for a field trip or routine trip were not met.
The following was observed: Written parental permission was not secured for field trips and/or routine trips off the premises. The program must have written and signed permission from the parent before transporting or escorting a child away from the center for field trips.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/04/2026

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Domain: 08 Staff Files

Rule: 5180:2-12-10 Health Training Requirements
Code: The program is required to have all child care staff members complete training in child abuse and neglect recognition and prevention within sixty days of hire. Staff must complete training in first aid and CPR within the first ninety days of hire.

Allegation: The complainant requested a review of staff health trainings.

Determination: Substantiated

Findings: In review of the staff records, it was determined that at least one child care staff member had not completed required health and safety training.

The following was observed: staff members Child Abuse expired.

Refer to the Employee Record Chart for the name(s) of the child care staff member(s) who must complete the required health and safety training(s). Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/04/2026

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Domain: 08 Staff Files

Rule: 5180:2-12-08 Staff TB Screening Requirements
Code: The program is required to have every employee provide evidence of tuberculois (TB) screening prior to the first day of employment.

Allegation: The complainant requested a review of staff TB screenings.

Determination: Substantiated

Findings: In review of the staff records, it was determined that the tuberculosis (TB) screening one employee, including child care staff members, did not meet the requirement.
The following was observed: A TB screening was not on file prior to the first day of employment.
Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/04/2026

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Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.
No serious risk non-compliances were observed during this inspection

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Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

No moderate risk non-compliances were observed during this inspection

Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.
No other non-compliances were observed during this inspection