Department of Children & Youth

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name Happy Hearts Learning Academy 2	Program Number 2260033570	Program Type Child Care Center
Address 5125 W Broad St Columbus OH 43228		County FRANKLIN

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date 08/13/2026	Begin Time 9:30 AM	End Time 12:30 PM	Reviewer: ANNE BLANKESTYN

Summary of Findings			
No. Requirements Verified 9	No. Requirements with Non-compliances 2		No. Requirements Compliant 7
No. Serious Risk 0	No. Moderate Risk Findings 1	No. Other Non-compliance Findings 1	No. Technical Assistance Provided 0

Staff-Child Ratios at the Time of Inspection				
Group	**Age Group/Range**	**Ratio Observed**	**Compliance**	**Comment**
Infant	12 months to < 18 months	1 to 1		9:30am
Toddler	18 months to < 30 months	0 to 0		no one in this group in attendance
Preschool	3 years to < 4 years	1 to 2		9:30am
School Age	School-Age to < 11 years	0 to 0		no one in this group in attendance

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Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 00 License & Approvals

Rule: 5180:2-12-18 License Capacity
Code:

Allegation: Program is caring for more children than the current license capacity.

Determination: Unable to be determined

Findings: Based upon the investigation, the alleged rule violation was unable to be determined. A review at attendance records was completed and there were a total of 5 children were in attendance on the day of the inspection.

Risk Level:

Domain: 05 Health & Safety

Rule: 5180:2-12-22 Safe Food Handling/Storage
Code: The program is required to store and serve food in a safe manner.

Allegation: Foor was not stored in a safe manner.

Determination: Substantiated

Findings: During the inspection, it was determined that food was not stored in a safe manner as noted in number.
The following was observed: expired food was observed in the kitchen refrigerator (Hellmann's Mayonnaise and Oscan Mayer White Turkey slices) and in the infant room (Nestle Cerelac)
Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 09/13/2026

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Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

No moderate risk non-compliances were observed during this inspection

Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.

No other non-compliances were observed during this inspection