Department of Children & Youth

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name Happy Hearts Learning Academy 2	Program Number 2260033570	Program Type Child Care Center
Address 5125 W Broad St Columbus OH 43228		County FRANKLIN

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date 08/31/2026	Begin Time 11:30 AM	End Time 12:30 PM	Reviewer: ANNE BLANKESTYN

Summary of Findings			
No. Requirements Verified 14	No. Requirements with Non-compliances 8		No. Requirements Compliant 6
No. Serious Risk 0	No. Moderate Risk Findings 1	No. Other Non-compliance Findings 7	No. Technical Assistance Provided 0

Staff-Child Ratios at the Time of Inspection				
Group	**Age Group/Range**	**Ratio Observed**	**Compliance**	**Comment**
Infant	0 to < 12 months	1 to 4		11:30am
Toddler/Preschool	30 months to < 36 months	1 to 6		11:30am

Complaint Allegations

Department of Children & Youth

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 08 Staff Files

Rule: 5180:2-12-08 Child Care Staff Member Educational Requirements
Code:

Allegation: Required education verification not on file for child care staff members.

Determination: Unable to be determined

Findings: Based upon the investigation, the alleged rule violation was unable to be determined. A review of current staff files was conducted and all child care staff members had verification of high school on file as required.

Risk Level:

Domain: 08 Staff Files

Rule: 5180:2-12-08 Staff Immunization Records
Code: The program is required to have every employee provide immunization records.

Allegation: Required immunization records not on file for all child care staff members.

Determination: Substantiated

Findings: In review of the staff records, it was determined that the immunization records for 2 of 7 employees, including child care staff members, did not meet the requirement.
The following was observed: immunization records were not on file
Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 09/30/2026

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Domain: 08 Staff Files

Rule: 5180:2-12-10 Health Training Requirements
Code: The program is required to have all child care staff members complete training in child abuse and neglect recognition and prevention within sixty days of hire. Staff must complete training in first aid and CPR within the first ninety days of hire.

Allegation: Required health and safety trainings not completed by all child care staff members.

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Determination: Substantiated

Findings: In review of the staff records, it was determined that at least one child care staff member had not completed required health and safety training.

The following was observed: • Child abuse and neglect recognition and prevention training was not completed within sixty days of hire
• First aid training was not completed within ninety days of hire
• Cardiopulmonary resuscitation (CPR) training was not completed within ninety days of hire
• The child abuse and neglect recognition and prevention training was expired/completed within sixty days of hire

Refer to the Employee Record Chart for the name(s) of the child care staff member(s) who must complete the required health and safety training(s). Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 09/30/2026

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Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

Domain: 07 Diapering & Infant Care

Rule: 5180:2-12-20 Cribs - Safe Environment and Practices
Requirement: The program is required to place infants in cribs while sleeping.
Finding: During the inspection, it was determined that the equipment had been used for sleeping infants and did not allow the infant to sleep on a firm mattress.
The following equipment was used: infant bouncer seats and car seats

Infants must be provided with a crib, which meets requirements specified in this rule, for resting and sleeping. Provide staff training. Submit the program's corrective action plan, which includes a statement that staff training was provided, to the Department to verify compliance with the requirements of this rule.
Corrective Action Plan Due: 09/30/2026